

# CORONAVIRUS POLICY

To reduce the risk of exposure for everyone we will be keeping the main cattery isolated from visitors.

## Cats arriving for boarding

When you arrive please telephone us from your car on 01246 822487 and wait in the car. We will ask you to put your cat carrier(s) outside your car.

We will take your cat(s) to the cattery and settle them in for you.

Please do not wait around in the car park once you have dropped your cat(s) off. We must maintain isolation between visitors.

Boarding should be paid for in advance by credit/debit card or direct bank transfer. We will send an invoice with payment details prior to arrival. If you would prefer to pay by cash on the day, please bring the correct amount in a sealed envelope.

## Cats going home

If you have been staying in the UK or have been visiting a **GREEN** listed country, we would ask you to call us from your car on 01246 822487 when you arrive, and we will bring your cat(s) to you.

If you have been visiting (or passed through) an **AMBER** listed country in the 10 days before arriving in the UK, you **must not** come to the cattery. Please call us when you get to your quarantine location and we can make the necessary arrangements to return your cat(s). This will be subject to our standard charges.

If you have been visiting (or passed through) a **RED** listed country in the 10 days before arriving in the UK please call us when you get to your quarantine location and we can make the necessary arrangements to extend the boarding for your cat(s). This will be subject to our standard charges.

**If you have any flu-like symptoms, or any symptoms relating to the coronavirus (as described on the NHS website) or if you are self-isolating, we ask that you do not come to the cattery before talking to us. Please call/message us to discuss the next steps.**