

# CORONAVIRUS POLICY

V3

To reduce the risk of exposure for everyone we will be maintaining covid best practices.

## **Cats arriving for boarding**

When you arrive, please telephone us on 01246 822487 and we will come out to meet you.

If you would like to take your cat to their pen with us that is fine but to maintain social distancing, we will take them inside the pen.

Boarding should be paid for in advance by credit/debit card or direct bank transfer. We will send an invoice with payment details prior to arrival. If you would prefer to pay by cash on the day, please bring the correct amount in a sealed envelope.

## **Cats going home**

When you arrive please telephone us on 01246 822487 and we will collect your cat(s) for you and bring them to you.

**If you have any flu-like symptoms, or any symptoms relating to the coronavirus (as described on the NHS website) or if you are self-isolating, we ask that you do not come to the cattery before talking to us. Please call/message us to discuss the next steps.**